

Session 2

Vivien Pau

Upon her graduation in the University of Hong Kong, Vivien went on to pursue a career in marketing and marketing research in major multinational companies like Citibank and British American Tobacco Co. Ltd. and was the Managing Director of ACNielsen in Hong Kong & China, and its Director of Change Management, Asia Pacific. Vivien established her own consultancy in organization development in 2002 supporting global and major local conglomerates develop their strategy and leaders through facilitation and executive coaching.

CM Mak

Mr. MAK Chai Ming is the System Operation Manager with CLP Power Hong Kong Limited. He graduated at HKU with a BSc and a MSc degrees in Electrical Engineering in 1973 and 1983. He earned the MBA degree from CUHK in 1991. He is a chartered engineer and a fellow of both HKIE and IEE. He is also a member of IE, Australia.

Kenneth Kam Tim Tse

Director and General Manager

Yantian International Container Terminals Ltd

(A member of Hutchison Port Holdings Group)

Education

B Soc Sc(Hons), University Of Hong Kong

MBA, University of Hong Kong

MA in Management Research, University of Macquarie

Diploma in Shipping and Port Management (PSA and University Of Delaware)

Work Experience

In 1992, Kenneth Tse joined Hongkong International Terminals Ltd (HIT) as senior project manager. He brought to the port industry over 20 years of work experience in marketing, human resources, consultancy and general management.

Educated as an economist at the University of Hong Kong, he worked in various capacities in the Swire Group, Citibank and became Wilson Learning's first Managing Director for Asia Pacific. He also managed its business development in Australia and New Zealand for three years.

In HIT, his initial assignment was a major change project in designing new work practices for the operations to cater for growth in productivity. He achieved significant breakthroughs in changing working patterns at the Hong Kong waterfront.

He was appointed to the position of General Manager of Yantian International Container Terminals Ltd (YICT) in November 1993. Since operations in July 1994, YICT has grown fast and is now the pre-dominant port in Shenzhen, having attracted the world's largest shipping lines to call the port and introduced various innovative approaches to port marketing and quality service.

In 2004, YICT handled over 6 million TEUs (twenty-foot equivalent units) in mostly US and European bound traffic, putting Shenzhen at 2nd of the PRC National Port Ranking, and 4th in the world.

In Oct 2005, YICT was named "Global Container Port of the Year 2005 – 2006" by the Global Institute of Logistics, the first Chinese port to receive such an award.

Session 1 & 3

Charles Ho

1. Academic background:

- British Chevening Scholar in Executive and Advanced Management Programs in London Business School and Cambridge University
- MBA from Hong Kong University of Science and Technology
- MA from City University of Hong Kong
- Bachelor of Engineering from the University of Hong Kong

2. Multi-talented and high-caliber business professional, with more than 10 years marketing, customer services, and operations experience in marketing research, utility, petrolchemical conglomerates, and training consultancy companies.

3. Working experiences in Mainland China, Hong Kong, Macau, and Taiwan.

4. Mastered the best practices of renowned training programs in personal effectiveness and understanding, memory techniques and brain exercises, time management, presentation and leadership.

Victor Ng

Victor is currently working as the Business Development Manager in ETI Consulting Limited, a wholly-owned subsidiary of the University of Hong Kong, to facilitate the commercialization of e-business technologies. Starting off as an Analyst at Accenture, Victor has been working in the Information Technology industry in various roles including business development, consulting, project management, sales and marketing. Victor graduated from HKU with BEng(EEE). He obtained his MSc(IE) from CUHK and MBA from the University of Oxford.

Wilton Fok

While working as Business Development Manager at E-Business Technology Institute of the University of Hong Kong, Mr. Fok played a leading role in the successful implementation of a number of consulting projects, including the IT Strategy Review at the Housing Authority, the enhancement of the Air Modeling system of the Environmental Protection Department, the installation of the Multimedia Display System at Best Western Rosedale Hotel and the efficiency improvement study for Mattel. Mr. Fok is a Charter Engineer with a Master of Science in Industrial Engineering & Management (HKU), Master of Business Administration (Cambridge) and Master of Science in Environment Management (HKU).